

For more information, visit: MyFreeTaxes.com

# **MyFreeTaxes is looking for volunteers!**

#### Who We Are

MyFreeTaxes helps tens of thousands of low- and moderate-income people a year file their taxes for free and receive hundreds of millions of dollars in tax credits and refunds!

United Way provides MyFreeTaxes in partnership with the IRS's Volunteer Income Tax Assistance (VITA) program to ensure everyone has access to the free tax filing services they are eligible to receive. We help filers prepare their federal and state tax returns on their own using free online software or refer them to local VITA programs where they can have their return prepared for them for free.

#### **How Volunteers Come In**

MyFreeTaxes VITA volunteers answer questions and provide assistance to filers who need help while preparing their returns through MyFreeTaxes. Filers who use MyFreeTaxes may receive assistance from the MyFreeTaxes VITA volunteer team via email, live text chat, and live video chat interactions. Volunteers may pick and choose which activities they'd like to participate in when joining the MyFreeTaxes Support Team.



**MYFREETAXES.COM/VOLUNTEER** 

### **Primary Volunteer Activities**

- Assisting MyFreeTaxes users to successfully file their taxes for free using our partner software options
- Answering MyFreeTaxes user questions via
  email and live chat
- Identifying common questions and support the expansion of our FAQ

## Email Us For More Information

**info@myfreetaxes.com** with the subject line of "MyFreeTaxes Volunteer"

